



CELEBRATING THE CAREER AND CONTRIBUTIONS OF ROGER GALLANT. HONOURING 25 YEARS OF LEADERSHIP, LOYALTY, AND SERVICE.

After more than 25 years with Huronia Alarm & Fire Security Inc., we are saying a heartfelt farewell to Roger Gallant, who has made the difficult decision to retire early (moving on and moving away!) from his long-serving role as an Alarm Service Technician. Roger will be relocating from Collingwood to be closer to his family, and his last day was May 22nd.

Roger's departure marks the end of an era. He has been one of the most steady, trusted, and respected members of our team. His loyalty to both the company and the Collingwood community has never wavered. His knowledge of so many of our customers' sites, in addition to his CFAA certification, has made him a go-to resource for colleagues and customers alike. But it's his calm presence, his willingness to help, and his genuine care for people that have left the deepest impression.

Roger has always been one of the first people to step up for a community cause, and he did it with humility and heart.

One of the clearest examples of this was his initiative in organizing a fundraiser for My Friend's House, Collingwood's women's shelter. Instead of simply participating, Roger rallied the Collingwood team, coordinated a cornhole event at the office, and encouraged donations to support a vital organization working hard to stay in operation. His message was simple: this is a great cause, and every bit helps. That's who Roger is. Someone who sees a need and quietly steps forward to meet it.

As he begins his next chapter, Roger will be returning to his family home in Wainfleet, a peaceful corner of the Niagara region. With 1.5 acres along the Welland River, it's the place he plans to retire. It's a well-earned stretch of country calm after decades of dedicated service.

Roger, thank you for your leadership, your loyalty, and the countless ways you've strengthened Huronia and supported the Collingwood community. You have made a lasting impact, and you will be deeply missed.

We wish you every happiness as you settle into this next chapter surrounded by family, river views, and the quiet country life you've worked so hard for.

~Rob Thorburn Jr, David Clark ... & the entire Huronia team

**MARKING ANOTHER MILESTONE AS ANOTHER
REMARKABLE CAREER COMES TO A CLOSE; THANK
YOU DOUG.**

Back in December, we shared that Doug Lomas would be retiring this spring. As May wrapped up, that day officially arrived ... even though we did our best to convince him to stay a little longer. Doug's last day was May 21st.

Doug has been a steady, trusted presence across Peerless and Huronia for many years. His clear-headed leadership, good humour, and deep industry knowledge helped guide our teams through growth, change, and the 2017 Peerless transition, which he navigated with trademark professionalism.

Throughout his career, Doug made a lasting impact: strengthening our operations, supporting our people, and championing charitable giving across Muskoka. His influence can be felt in the relationships he built and the collaborative culture he helped shape.

Doug, on behalf of the entire HAFS team, thank you for your leadership, generosity, and the legacy you leave behind. We wish you a retirement filled with joy, adventure, and well-earned rest.

As Doug steps into retirement, we're pleased to share that Taylor Lalonde has been promoted to Fire Safety Sales for the Muskoka region. Taylor brings more than a decade of experience with us, including his time as a Senior CFAA Fire Technician at HAFS. Taylor can be contacted at tlalonde@huroniaalarms.com or 1-705-645-4108 ext. 3026.

LONGTIME SUPPORTER OF THE CLH FOUNDATION'S RED CARPET CONCERT EVENT.



We've been proud supporters of CLH for many years because their work strengthens and captures the spirit and heart of our community and reflects the values we hold as a local company. We're made up of people who live here, raise families here, and want this region to be a place where everyone feels safe, engaged, empowered, and supported.

CLH helps make that possible every day through inclusive housing, meaningful employment opportunities, access to food security, and the kind of everyday support that allows people of all abilities to live full, self-directed lives. When individuals feel secure and valued, the whole community thrives.

A Red Carpet Concert celebrates that shared belief: that equity, dignity, and community aren't just ideals but

responsibilities we all share.

Congratulations to Sue Ellen Boyers, Christine Edwards, the entire CLH Foundation team, and everyone who sponsored, partnered, and attended this year's event. It was truly a night to remember.

~ Kevin Leonard, C.E.T., Chief Operating Officer

REMINDER: ADD HURONIA MONITORING & CUSTOMER SERVICE NUMBERS (& EMAILS) TO YOUR FAVOURITES

To report a false alarm or put your system on test, call the monitoring station at one of the following numbers:

1.888.363.9311 | 705.527.9311 | 705.444.2287 | 705.385.8395

Press 1 for false alarms, 2 to test your system. **Have your account number, service address, and password (AKA passcode) ready.**

For account updates (passcodes, call lists, vacation notices), email:

monitoring@huronialarms.com

Security Customer Service remains available at:

1.844.363.9311 | 705.792.9311 | 705.445.4444 | 705.645.4108 ext. 6623

Email: securityservice@huronialarms.com

We encourage you to share these monitoring and customer service numbers with anyone who may receive calls or texts about your alarm system, including family members, property managers, co-workers, or other authorized users. Making sure everyone connected to your system has these details helps avoid confusion and ensures we can reach the right person quickly when it matters. And please make sure they have a password (AKA passcode) for the system. If you are unsure, please contact Security Customer Service.

Best Practices:

- Save **Huronia Alarms Monitoring** as a contact, and add these numbers:
 - Monitoring Station: 705.527.9311
 - Burglary Text Alerts: 587.609.5874
- Save **Huronia Alarms Customer Service** as a contact, and add these numbers:
 - 705.792.9311, ext. 6623
 - 705.445.4444, ext. 6623
 - 705.645.4108, ext. 6623
- Mark the contacts as favourites so calls/texts come through even on Do Not Disturb

[Click here to read the full release and best practices.](#)

WE'RE HIRING!

Some of our best leads have come from our customers, so we are reaching out again to ask for your help finding new members to join the Huronia Alarm & Fire Security Inc. team! We are actively recruiting for:

CFAA Fire Safety Technician (MUSKOKA office)

- Install, repair, and service fire alarm systems/equipment.
- Annual and monthly inspections of fire alarm, extinguisher, hoses and emergency lighting systems.
- Verification of fire alarm systems and related equipment.
- Participate in on-call rotation.
- Company vehicle provided with a gas card

Qualifications:

- 2 to 5 years of related experience.
- Valid up-to-date CFAA.
- Clear criminal record and driver's abstract.

Jr Fire Safety Technician (MUSKOKA office)

- Support the CFAA Technician with installations, repairs, and servicing of fire alarm systems/equipment.
- Fire extinguisher service and installation.
- Company vehicle provided with a gas card.

Qualifications:

- 2 years plus related experience.

- Clear criminal record and driver's abstract.

Alarm Technician (MUSKOKA and COLLINGWOOD office)

- Perform maintenance, installation, troubleshooting, commissioning of security alarm systems, door access control systems, public address/intercom systems, CCTV systems and control and display systems. Install, repair, and service security alarm systems.
- Participate in on-call rotation.
- Company vehicle provided with a gas card

Qualifications:

- 2 to 5 years of related experience.
- Clear criminal record and driver's abstract.

If you're interested in these exciting opportunities, we'd love to hear from you. Simply send an email to hr@huronialarms.com or contact our Human Resources department at 705-445-4444 ext. 1113. We look forward to receiving your application!

We offer an incentive for leads that create viable employment opportunities for our company: three months of free monitoring for the lead, 12 months of free monitoring if we employ the lead through their probationary period, and an additional 24 months of free monitoring should the lead remain employed after one year of continuous service.



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